



SUMMARY OF ANNUAL REPORT 2024-25

**Celebrating a year of impact,
resilience, and community.**

OUR YEAR AT A GLANCE

This year has been one of meaningful progress and renewed commitment to the people we serve. Despite challenges across the sector, our supporters, volunteers, staff and partners have enabled us to continue our reach and strengthen our work. We are proud of what we have achieved together – and remain resilient to the challenges which lie ahead.

KEY ACHIEVEMENTS

- **27% increase** in enquiries, leading to a comparative increase in case working.
- **Secured £184,000** in annualised benefits for people living in the community, including a further £25,000 in backdated payments
- **245 volunteers** contributed over 14,652 hours
- **Six week summer** holiday programme for children with session for children with SEND and their families
- **Continued investment** in technology to increase efficiency and effectiveness of our work
- **£956,366 raised** through grants, donations, and legacies
- **Secured the future** of food at the MAZCC through the creation of Leeds Kosher Kitchen

OUR OBJECTIVES

To provide, **with particular regard to the Jewish community**, care services to those in need of assistance by reason of poverty, hardship, distress, infirmity or old age in Leeds and Yorkshire and district and generally to relieve and improve the social and physical condition of the Jewish population in the area of benefit.”

OUR VISION

Positively changing lives. Our mission is to provide relevant and responsive care, support, and activities for all ages in our locality.

OUR VALUES

- 1 Working closely with our residents, customers, locality and service users to understand and respond to their needs
- 2 Caring for others and the environment
- 3 Treating people with respect
- 4 Using resources effectively and efficiently

STORIES OF CHANGE

HOWARD’S STORY

After many years of trying to support Howard, he was finally able to accept our help. This allowed us to access his home, which was in a very poor state of repair, with significant damp and mould affecting his health. We supported him with deep cleaning, boiler and electrical checks, benefits advice, and the provision of warm clothing and food, helping him regain confidence and stability.

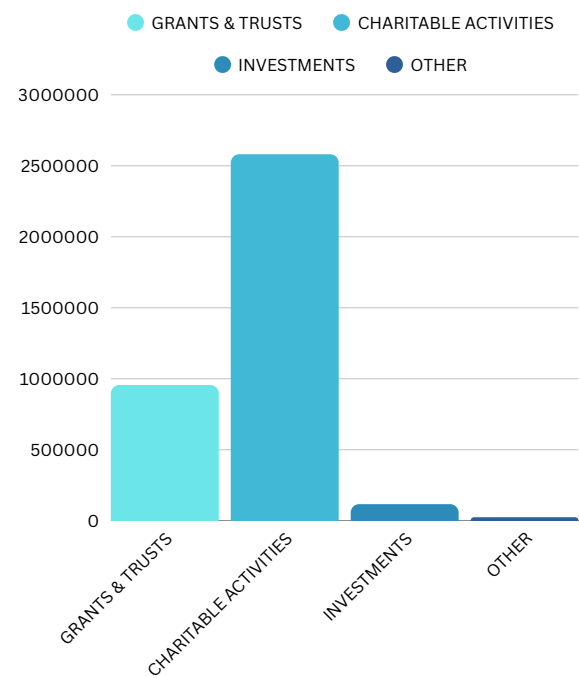
JANE’S STORY

After being discharged from hospital Jane struggled to have the confidence to go out again. After receiving a referral from her daughter who doesn’t live in Leeds we were able to provide transport to bring her to the centre for kosher food, a befriender and access to exercise and activities classes to help improve her mobility and mental stimulation.

PROGRAMME HIGHLIGHTS

- **Community Support:** Delivered weekly drop-ins, crisis support, and one-to-one guidance.
- **Family Services:** Provided parenting support, early years classes and activities.
- **Food security:** Provided food via our kosher pantry, Leeds Kosher Kitchen, Lunchtime meal deal and pay as you feel café.
- **Wellbeing Initiatives:** Through our volunteers drivers we helped people access social activities and assistance at the MAZCC, reduced social isolation and loneliness through our classes and provided befriending help and support.
- **Registered care –** supported over 100 people to receive care at home or in one of our three houses for adults with learning disabilities from our CQC inspected care services (rated as Good).

FINANCIAL SNAPSHOT



- Grants and Trusts £ 956,033
- Charitable activities £2,581,312
- Investments £116,971
- Other £24,886

We remain committed to transparency and ensuring that every pound is used responsibly to maximise impact.

LOOKING AHEAD & GETTING INVOLVED

Our Priorities for 2025–26 include;

- Three-year financial recovery plan
- Consolidation of intercompany loans with LJHA
- Replacement of HR and training system
- Replacement of facilities management system
- Replacement of Moorcare care record system

HOW CAN YOU HELP?

DONATE:

Support our work with a one-off or regular gift

VOLUNTEER:

Share your time, skills and compassion

PARTNER WITH US:

Collaborate as a business, community group or supplier

FUNDRAISE:

Take part in events or run your own

LEAVE A LEGACY:

Make a lasting difference for future generations

THANK YOU

Every achievement in this report is made possible by people like you. Your generosity, time, and belief in our mission fuel every success story. Thank you for standing with us — together, we are building a stronger, more compassionate community.